

Basic Information :

Name : Naglaa Ramzy

Title : Lecturer



Assistant Professor of Management at Faculty of Commerce & Business Administration

Education :

Certificate	Major	University	Year
PhD	Business administration	Helwan University	2009
Masters	Business administration	Helwan University	2004
Bachelor	Business administration	Helwan University	1997

Teaching Experience :

Name Of Organization	Position	From Date	To Date
Helwan University and University of Education, Ludwigsburg	Core staff- Marketing Coordinator	01/01/2010	01/01/2016
Helwan University	Assistant Professor	01/01/1997	01/01/2016

Research :

Commercial Studies in Managment

Student Customer Metaphor in Higher Education

Thesis :

The extent of Customer relationship Management (CRM) adoption by hotels In Egypt

Awards :

Award	Donor	Date
N.A	N.A	01/01/2009
N.A	N.A	01/01/2009