

**Faculty of Commerce & Business Administration**

**Quality Management**

**Information :**

**Course Code :** MGT 405

**Level :** Undergraduate

**Course Hours :** 3.00- Hours

**Department :** Department of Management

**Instructor Information :**

Title	Name	Office hours
Lecturer	Heba Elsayed Mohamed Elsayed Tolba	
Teaching Assistant	Habiba Mohamed Hassan Hassanen	

**Description :**

This course is designed to enhance the qualifications of students to perform quality improvement activities in the work place, whether manufacturing, services, health care, etc, and the application of some concepts and principles to real world organizations.