

**Faculty of Commerce & Business Administration****Quality Management****Information :****Course Code :** MGT 405**Level :** Undergraduate**Course Hours :** 3.00- Hours**Department :** Department of Management**Instructor Information :**

Title	Name	Office hours
Lecturer	Shadi Niazi Mohamed Tawfic	2
Teaching Assistant	Farida Mohamed Youssef Hamed	4

**Description :**

This course is designed to enhance the qualifications of students to perform quality improvement activities in the work place, whether manufacturing, services, health care, ...etc, and the application of some concepts and principles to real world organizations.

**Books :**

Book	Author	Publisher
Essentials of Quality with Cases and Experiential Exercises	Victor E. Sower	Wiley