

A Literature Review for Contributing Mining Approaches for Business Process Reengineering

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Abstract

Due to the changing dynamics of the business environment, organizations need to redesign or reengineer their business processes in order to provide services with the lowest cost and shortest response time while increasing quality. Thence, Business Process Re-engineering (BPR) provides a roadmap to achieve operational goals that leads to enhance flexibility and productivity, cost reduction, and quality of service/product. In this paper, we propose a literature review for the different proposed models for Business Process Reengineering. The models specify where the breakdowns occur in BPR implementation, justifies why such breakdowns occur, and propose techniques to prevent their occurrence again. The discussed models have been built based on different perspectives which are discussed, and consequently, different research gaps and issues have arisen which are also highlighted in this research

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